

TCU Eduroam Wireless Connection Instructions

Last Updated: October 2, 2025

Eduroam is a wireless network for personal devices that is broadcast in Academic, Administrative, and Residential locations on campus (not Sporting locations). If you have received credentials for short-term access to eduroam as part of an event and have difficulty connecting, please alert your event sponsor as they are responsible for initial troubleshooting. If you are still unable to connect, please visit the TCU IT Help Desk in person during business hours for assistance (<https://it.tcu.edu>).

General Information

- Connection Requirement - **WPA2 Enterprise Compatible Device**
- Wireless Network Name - **eduroam**
- Security: **802.1x EAP**

iPhones/iPads

- Open **Settings**, then locate and tap **Wi-Fi**, and then tap **eduroam**
- When prompted, enter:
 - Username: Enter the provided **username**
 - Password: Enter the provided **password**
- Tap **Join**
- When warned about the server certificate, tap **Trust** in the upper right-hand corner
- Verify that the wi-fi settings now show connected status

Android Devices

- Open **Settings**, tap **Connections**, tap **Wi-Fi**, and then tap **eduroam**
- Make sure that for EAP method, **PEAP** is selected
- Tap **Phase 2 authentication**, and then select **MSCHAPV2**
- For **CA Certificate** choose **Use system certificate**
- **Online Certificate Status** choose **Do not verify**
- For **Domain** enter **tcu.edu**
- Under **Identity** enter the provided **username**
- Under **Anonymous identity** enter **tcu.edu** (older Android versions skip this)
- Under **Password** enter the provided **password**
- If prompted to accept a certificate, click **Yes**
- Verify that the wi-fi settings now show connected status

Mac Computers

- At the top of the screen, on the menu bar's right side, click the **Wi-Fi** icon
- Select **eduroam** from the list of available networks (on newer Mac computers, you may need to click **Other Networks** to see it)
- When prompted:
 - Username: Enter the provided **username**
 - Password: Enter the provided **password**
- Click **Ok**
- An alert will appear asking you to verify the certificate: click **Continue**
- Verify that the wi-fi icon in the menu bar shows connected status

Windows 11 Computers

- Click the **network icon** in the bottom right area of the taskbar (usually a **globe** icon if not connected)
 - Windows 11 only: In the pop-up menu that appears, click on the **>** arrow in the Wi-Fi section to view the list of available wireless networks
- Click **eduroam**, select **Connect Automatically**, and then click **Connect**
- If prompted, confirm you were expecting to find eduroam in your location by clicking **Connect**
- When prompted, enter:
 - Username: Enter the provided **username**
 - Password: Enter the provided **password**
- Click **OK**
- If prompted, confirm you were expecting to find eduroam in your location by clicking **Connect**
- Verify that the network icon now shows connected status

Chromebooks:

- Click the network icon in the bottom right area of the screen
- In the window that pops up, click on the **Wi-Fi** icon in the upper left
- In the list of available wireless networks that appears, click on **eduroam**.
- In the pop-up window that appears, enter the following:
 - EAP Method: **PEAP**
 - EAP Phase 2 authentication: **MSCHAPv2**
 - Server CA certificate: **Do not check**
 - Identity: Enter the provided **username**
 - Password: Enter the provided **password**
- Leave all other fields blank
- Click **Connect**
- Verify that the network icon now shows connected status