



INFORMATION
TECHNOLOGY

Welcome to TCU!

We're excited to have you join the Horned Frog community and can't wait to meet you on campus. This quick guide and checklist will help you get started with technology as you begin your TCU journey. Our IT team is here to support you every step of the way, so don't hesitate to reach out if you need help: it.tcu.edu/gethelp.

You'll move through three stages before classes begin, and each stage has its own steps to complete.

Applicant

As you apply to TCU, you'll complete these first two steps to get your account set up, email reserved, and profile protected.

Step 1:

Create your TCU username, password, and reserve your email address at: newuser.tcu.edu (if you have not created one yet). You will need your TCU ID number assigned to you when you applied.

Step 2:

Enroll in Okta MFA, TCU's multi-factor authentication system that helps protect your accounts. Have your phone or device ready to add as your authentication option. Visit it.tcu.edu/okta for steps and enrollment.

Incoming Student

After you have been accepted and paid your deposit, you'll be able to complete these next two steps.

Step 3:

After paying your deposit, your reserved email address will become active. You can check your email using your username and password at: email.tcu.edu. Learn how to set up email on your devices at on our email resource page: it.tcu.edu/email.

Step 4:

Log into my.tcu.edu to track your academic progress, check financial aid, register for classes, and more.

Current Student

After you register for class, you'll be able to complete these final steps.

Step 5:

In my.tcu.edu you can also grant access to parents/guardians for specific data, such as financial services, scholarships and financial aid, or student records. For steps on "Granting Others Access to Your Information," visit our Current Students resource page: it.tcu.edu/currentstudents.

Step 6:

When you applied to TCU, you were automatically enrolled in TCU Alert, which sends emergency/safety messages and weather-related campus closures. You can double-check or change your contact information by logging in to my.tcu.edu. Click on the *Profile* tile, then choose *Contact Details*, and then confirm what information is listed as *Preferred*.

Step 7:

When you get to campus, add your phones and devices to TCU's wireless network. Learn how at: it.tcu.edu/eduroam.

For more information about what technology to bring to campus, read the following New Student Technology Checklist and visit our *Living on Campus* section on our Current Students resource page: it.tcu.edu/currentstudents.

New Student Technology Checklist

Common items to consider bringing:

- **Windows or Mac device:** desktop or laptop (most students bring a laptop)
- **Additional devices:** smartphone, tablet, gaming console, smart tv, streaming devices
 - See the section [Living on Campus](#) on our Current Student page for other devices and how to connect them
- **Power and connection cables** for all your devices
- **Printer and printer cable**, if desired
 - [Printing is also available in computer labs](#) on campus, and you have a printing balance each semester already set up for you to use
- **Flash drive or external hard drive**, if desired
 - Some students use these in computer labs, but you also will have [access to Box](#) for online storage if you prefer
- **No routers or network hubs/switches are allowed**

Additional ways to prepare:

- Learn to [access your TCU email](#)
- Install an anti-virus onto your devices and check for updates
- Learn to [access and install Microsoft Office](#) for free
- Read the [Network and Computer Usage Policy](#)

Need Help or Have Questions?

We're just a phone, chat, or visit away if you need us: it.tcu.edu/gethelp.